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Mettre à jour les pilotes et le micrologiciel Dell ControlVault

- Les pilotes et le micrologiciel Dell ControlVault installés en usine sur les ordinateurs Dell sont obsolètes et doivent être mis à jour en suivant la procédure suivante dans l'ordre indiqué.
- Si, pendant l'installation de DDP | EE ou DDP | ESS, un message d'erreur vous invite à quitter le programme d'installation afin de mettre à jour les pilotes Dell ControlVault, vous pouvez ignorer ce message en toute sécurité et poursuivre l'installation de DDP | EE ou DDP | ESS. Les pilotes (et le micrologiciel) Dell ControlVault peuvent être mis à jour, une fois l'installation de DDP | EE ou DDP | ESS terminée.

Télécharger les derniers pilotes

1 Rendez-vous sur le site www.support.dell.com.

Contact Us	Pren	sier Login
Shop Support Community	My Account 🦙	What can we help you find? Search
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1 Support		
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Product support	Top resources	Orders & support requests
Support for your product—drivers, diagnostics, manuals, parts, warranty information and more.	Identify and resolve issues quickly with a variety of troubleshooting tools and resources.	Check the status of your orders and support requests and find answers to common questions.
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2 Sélectionnez le modèle de votre ordinateur.

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Have a Dell Account? Select from a list of your p	oducts.			
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3 Sélectionnez Pilotes et téléchargements.



4 Sélectionnez le Système d'exploitation de l'ordinateur cible.

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	Systems Management (5 files)	
	Video (3 files)	

- 6 Téléchargez, puis enregistrez les pilotes Dell ControlVault.
- 7 Téléchargez, puis enregistrez le micrologiciel Dell ControlVault.
- 8 Copiez les pilotes et le micrologiciel sur les ordinateurs cibles, le cas échéant.

Installer le pilote Dell ControlVault

1 Naviguez vers le dossier dans lequel vous avez téléchargé le fichier d'installation du pilote.

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Organize • 📑 Op	en Share with • New folder				II · 🗋 🛛
avorites	Name *	Date modified	Туре	Size	
Desktop	ControlVault_Setup_2MY/C_A37_ZPE	8/27/2015 5:15 AM	Application	5,702 KB	
la Downloads	CV_DRV_Setup_YYV17_A18_64b_ZPE	8/27/2015 5:16 AM	Application	15.739 KB	
S Recent Places					
1 Deseine					
Documents					
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S. Pictures					
S. Videos					
Computer					
Network					
- Hermony					

- 2 Double-cliquez sur le pilote Dell ControlVault pour lancer le fichier exécutable à extraction automatique.
- **ASTUCE:** Assurez-vous d'installer le pilote en premier. Le nom de fichier du pilote *au moment de la création de ce document* est ControlVault_Setup_2MYJC_A37_ZPE.exe.
 - 3 Cliquez sur Continuer pour commencer.
 - 4 Cliquez sur Ok pour décompresser les fichiers du pilote à l'emplacement par défaut : C:\Dell\Drivers\<Nouveau dossier>.
 - 5 Cliquez sur Oui pour autoriser la création d'un nouveau dossier.
 - 6 Cliquez sur OK lorsqu'un message vous indique que la décompression a réussi.

7 Le dossier contenant les fichiers s'affiche après l'extraction. Sinon, naviguez vers le dossier dans lequel vous avez extrait les fichiers. Dans ce cas, le dossier est JW22F.

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	1048.mst	10/14/2014 4:10 PM	MST File	96 KB		
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	1050.mst	10/14/2014 4:11 PM	MST File	92 KB		
Network	1051.mst	10/14/2014 4:11 PM	MST File	94 KB		
	1053.mst	10/14/2014 4:10 PM	MST File	90 KB		
	1054.mst	10/14/2014 4:11 PM	MST File	88 KB		
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- 8 Double-cliquez sur CVHCI64.MSI pour lancer le programme d'installation du pilote. [CVHCI64.MSI dans cet exemple, (CVHCI pour un ordinateur 32 bits)].
- 9 Cliquez sur Suivant dans l'écran d'accueil.
- **10** Cliquez sur **Suivant** pour installer les pilotes à l'emplacement par défaut : C:\Program Files\Broadcom Corporation\Broadcom USH Host Components\.
- 11 Sélectionnez l'option Terminer, puis cliquez sur Suivant.
- 12 Cliquez sur Installer pour lancer l'installation des pilotes.
- **13** Facultativement, cochez la case permettant d'afficher le fichier journal du programme d'installation. Cliquez sur **Terminer** pour fermer l'Assistant.

Vérifier l'installation du pilote.

• Le Gestionnaire de périphérique disposera d'un périphérique Dell ControlVault (et d'autres périphériques) en fonction du système d'exploitation et de la configuration matérielle.

Installer le micrologiciel Dell ControlVault

- 1 Naviguez vers le dossier dans lequel vous avez téléchargé le fichier d'installation du micrologiciel.
- 2 Double-cliquez sur le micrologiciel Dell ControlVault pour lancer le fichier exécutable à extraction automatique.
- 3 Cliquez sur Continuer pour commencer.
- 4 Cliquez sur Ok pour décompresser les fichiers du pilote à l'emplacement par défaut : C:\Dell\Drivers\<Nouveau dossier>.
- 5 Cliquez sur Oui pour autoriser la création d'un nouveau dossier.
- 6 Cliquez sur OK lorsqu'un message vous indique que la décompression a réussi.

7 Le dossier contenant les fichiers s'affiche après l'extraction. Sinon, naviguez vers le dossier dans lequel vous avez extrait les fichiers. Sélectionnez le dossier de micrologiciel.

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- 8 Double-cliquez sur ushupgrade.exe pour lancer le programme d'installation du micrologiciel.
- 9 Cliquez sur Démarrer pour lancer la mise à niveau du micrologiciel.

IMPORTANT: Vous devrez peut-être saisir le mot de passe admin lors d'une mise à niveau à partir d'une version antérieure du micrologiciel. Saisissez **Broadcom** comme mot de passe, puis cliquez sur **Entrée** si cette boîte de dialogue s'affiche.

Plusieurs messages d'état s'affichent.

10 Cliquez sur **Redémarrer** pour terminer la procédure de mise à niveau du micrologiciel. La mise à jour des pilotes et du micrologiciel Dell ControlVault est terminée.